

FREQUENTLY ASKED QUESTIONS

1. When will the next Ordinary General Meeting of Shareholders?

The Ordinary General Meeting of shareholders has been called for Tuesday, March 25, 2025, at 9:00 a.m., on first call. In the event that the Ordinary General Meeting cannot be held at first call, due to not reaching the *quorum* of attendance required by the Law and the Bylaws, it will be held on second call on the following day, Wednesday, March 26, in the same place and at the same time.

As in previous years, it is expected to reach the *quorum* necessary for the holding of the General Meeting on first call, that is, Tuesday, March 25, 2025, at 9:00 a.m.

2. Where will the Ordinary General Shareholders' Meeting be held?

The General Meeting shall be held in the locality where the Company has its registered office and at the place determined by the Board of Directors and stated in the notice.

The venue will be in Madrid, Avenida de América 38.

3. What requirements must be met for the General Meeting to be validly constituted?

Due to the nature of the items on the Agenda, the 2025 General Meeting will be validly constituted, at first call, when the shareholders, present or represented, hold at least 50% of the subscribed capital with voting rights and at second call the attendance of 25% of said capital will be sufficient

4. How can I attend the General Meeting?

Attendance at the General Meeting may be done in person or online, through the virtual attendance platform that can be accessed on the corporate website www.naturgy.com.

Due to the fact that the Ordinary General Meeting is scheduled to be held at the Company's registered office and the capacity limitations that this entails, face-to-face participation in the General Meeting is discouraged, and shareholders are recommended to participate in the General Meeting through the means of remote participation made available to shareholders on the corporate website (www.naturgy.com).

In any case, attendance, in person or online, may be carried out from one hour before the scheduled start of the General Meeting, by the shareholders, by presenting themselves at the check-in tables and accrediting the status of shareholder to the staff in charge or, from one hour before the scheduled start of the General Meeting, by accessing the virtual attendance platform, all in accordance with the requirements established in the call

agreement, in article 5 of the Regulations of the General Shareholders' Meeting and in article 182 of the Capital Companies Act.

5. What happens if I arrive once the General Meeting has started?

When the meeting begins time, the registration of attendance cards will not be accepted, either in person or online. In such cases, the shareholder or representative will be allowed to attend the event, but he or she will not be included in the Attendance List.

6. Where and how can shareholders obtain the documentation relating to the General Meeting?

From the publication of the call, shareholders will have the right to examine at the registered office (28028 Madrid, Avda. de América nº 38, Unidad de Relaciones con Investors) provided that there is no type of legal limitation that affects the mobility of people, and to consult the website www.naturgy.com all the documentation relating to the General Meeting. Likewise, in cases where it is legally appropriate, they may obtain or request the delivery or free shipment of the aforementioned documentation.

7. Which shareholders are entitled to attend the Meeting in person? General?

Shareholders who hold any number of shares may attend the General Meeting, provided that they have them registered in the corresponding accounting register 5 days before it is held and have the corresponding attendance card.

Only shareholders who have complied with the indicated procedures may access the room set up for the holding of the General Meeting with the right to vote.

In order to prove the identity of the shareholders or whoever validly represents them, attendees may be asked to present their National Identity Document or any other official document generally accepted for this purpose at the entrance to the premises where the General Meeting is held.

8. How many votes do I have as a shareholder attending the Meeting? General?

The share capital is made up of 969,613,801 shares with a nominal value of 1 euro each, represented by book entries and belonging to the same class.

Each share, present or represented at the Meeting, confers the right to one vote.

9. In the event that there are co-owners of shares, how many can attend the General Meeting?

In the event of the existence of co-owners, only one of them will have the right to attend the General Meeting and the right to vote and will be considered appointed by the rest of the co-owners to exercise the shareholder's rights.

10. If the shareholder is a legal entity, what documentation must be submitted in order to attend the General Meeting?

If the holder of the shares is a legal person, the representative must accredit, in addition to his identity, the representation he holds by means of a document that proves such representation (e.g. deed of power of attorney).

11. Can I request that new items be included in the agenda before the General Meeting is held?

Shareholders representing at least 3% of the share capital may request, within the period and with the legal formalities, that a supplement to the call be published, including new items on the agenda.

The exercise of this right must be carried out by means of a reliable communication that must be received at the registered office (28028 Madrid, Avda. de América nº 38) within five (5) days following the publication of the call and in which, in addition to the accreditation of the ownership of the aforementioned percentage, a reasoned justification of such request must be accompanied or, where appropriate, a justified proposal for an agreement.

12. If I cannot attend, can I be represented at the General Meeting?

Shareholders may be represented at the General Meeting by another person, even if they are not shareholders, informing the Company of their representation until 12:00 p.m. on the day prior to the General Meeting on first or second call. The appointment of a representative, the notification of the appointment to the Company and, where appropriate, the revocation of the appointment of the representative, may be made in writing or by remote means of communication in the manner established in the notice of the General Meeting. Representation must be granted on a special basis for each Meeting, except as provided for in Article 187 of the Capital Companies Act.

13. What requirements must the representation meet?

The proxy must be completed and signed by the shareholder and, in addition, must be accepted by the proxy. The representative in whose favour the proxy is conferred must exercise it by personally attending the Meeting, accrediting his or her status at the shareholder registration tables, at the place and on the day set for the holding of the General Meeting and with the time provided for the start of the meeting.

In the event of delegation in favour of the Board of Directors, it will be understood that the proxy has been granted in favour of the Chairman. The document in which the representation is recorded will contain or be annexed to the Agenda, as well as the request for instructions for the exercise of the vote and the indication of the direction in which the representative must vote in the event that precise instructions are not given. In the event

that no express statement is made, it will be understood that the vote is in favour of the proposals for resolutions made by the Board of Directors and extends to the points not provided for in the Agenda of the call that can be dealt with at the General Meeting in accordance with the law.

The validity of the proxy conferred will be subject to verification by the Company of the shareholder status of the represented party.

14. Can a representative have the representation of more than one shareholder?

Yes, the representative may be represented by more than one shareholder. In this case, it may cast votes of a different sign depending on the instructions received from each shareholder.

15. Once I have given my representation, can I revoke it?

The representation is always revocable. The personal attendance at the Meeting of the represented party, whether in person or online, will have the value of revocation.

16. How can I speak at the Meeting?

In the case of face-to-face attendance, once the General Meeting has been constituted, the Chairman will invite the shareholders who wish to participate in the Meeting and, where appropriate, request information or clarifications in relation to the items on the agenda, with the information accessible to the public that the Company has provided to the National Securities Market Commission since the last General Meeting, with the auditor's report or to formulate proposals, to be identified to the Secretary of the Bureau (or to the personnel authorized for this purpose) by delivering the attendance card. If they request that their intervention be recorded verbatim in the minutes of the Meeting, they must deliver it in writing, at that time, to the Secretary (or the staff authorised for this purpose), so that the latter can proceed to compare it when the shareholder's intervention takes place.

In the case of telematic attendance, at the time of registration the shareholder or his representative and until the time when the time for interventions is closed, which will be indicated in due course during the Meeting, they may send the interventions or questions they wish to ask.

Requests for information or clarifications from shareholders or their representatives who attend electronically will be answered orally during the General Meeting or in writing, within seven days of its holding.

17. When will the interventions take place?

Once the reports that the Chair deems appropriate have been presented and, in any case, before the vote on the matters included in the agenda, it will be the turn of the shareholders

to speak.

The interventions of the shareholders will take place in the order in which they are called for this purpose by the Bureau.

No shareholder or representative of a shareholder may speak without having been granted the right to speak

The Secretary will read the questions asked electronically.

18. Do I have to follow any guidelines in the intervention?

Any shareholder may request, orally or in writing, in the case of telematic attendance, the reports or clarifications that they deem necessary on the matters included in the agenda, on the information accessible to the public that the Company has provided to the National Securities Market Commission since the last General Meeting or on the auditor's report. Shareholders may also, during the speaking session, formulate proposals for resolutions to the General Meeting on any point on the agenda that does not legally require them to be made available to shareholders at the time of the call and on those matters in relation to which the General Meeting may deliberate without being included in the agenda.

In the exercise of his powers to organise the development of the Board, and without prejudice to other actions, the President:

- may request the speakers to clarify issues that have not been understood or have not been sufficiently explained during the intervention.
- may call the intervening shareholders to order so that they limit their intervention to the matters of the Meeting and refrain from making inappropriate statements or exercising their right in an abusive or obstructionist manner.
- he may announce to the speakers that he is about to conclude the time for his speech so that they can adjust their speech and, if they persist in the conduct described in the previous section, he may withdraw their right to speak.
- If it considers that the shareholder's intervention alters or may alter the normal development of the meeting, it may order the shareholder to leave the premises and, where appropriate, adopt the necessary measures to comply with this provision.

19. Who will answer my questions and when?

The information or clarification requested shall be provided by the Chairman or, where appropriate and at his direction, by the Chairman of the Audit Committee, or of another Committee of the Board that is competent by reason of the matter, the Secretary, an administrator or, if appropriate, any employee or expert in the field.

The Chairman may respond jointly and summarily to the various questions from shareholders and their representatives at the same time. If the shareholder's right cannot

be satisfied at that time, the directors will be obliged to provide the information requested in writing, within seven days following the end of the General Meeting.

20. When is the vote on the proposals held?

Once the interventions of the shareholders have been completed and the answers have been provided by the Chairman or the person designated by him, the proposals for resolutions on the matters included in the agenda or on those others that by legal mandate do not need to appear on the agenda will be put to the vote, including, where appropriate, those formulated by the shareholders during the course of the meeting.

21. How is an agreement approved?

Except in cases where the Law or the Articles of Association require a higher majority, the resolutions will be approved with the vote of the simple majority of the capital present or represented at the Meeting, i.e. more votes in favour than against.

22. How is the minutes of the Meeting approved?

The Board of Directors will require the presence of a Notary Public to draw up the minutes of the meeting. The notarial act will be considered as minutes of the Meeting and will not need its approval.

23. What is the Electronic Shareholders' Forum?

The Shareholders' Forum is a computer tool that can be accessed with due guarantees by both individual shareholders and the voluntary associations that they may constitute, in order to facilitate their communication prior to the holding of the General Meeting. Shareholders who have registered will be able to access it through the corporate website (www.naturgy.com) on the occasion of the call and until the General Meeting.

24. Can I exercise my rights as a shareholder through the Forum?

All the rights that shareholders wish to exercise must do so through the legally established channels, without the Forum being, in any case, a valid channel for these purposes.

25. Can I communicate with the Company through the Forum?

The Forum does not constitute a channel of communication between the Company and its shareholders or between the Company and the voluntary associations that they may constitute. No communication made or published in the Forum may in any case be understood as a notification to the Company for any purpose.

26. What is the dividend proposal that is brought to the Meeting?

The proposal for the distribution of results for the 2025 financial year that the Board of Directors submits to the Ordinary General Shareholders' Meeting for approval guarantees the receipt of a dividend equivalent to €1.6 per share to shares that do not have the category of direct treasury stock.

During the current financial year 2024, an interim dividend (in two payments) of 1 euro per share per share was already distributed against the results of the 2024 financial year, in cash, to all those shares that did not have the status of direct treasury stock on the corresponding dates and additionally, the approval of a final dividend for the 2024 financial year is proposed to the Ordinary General Meeting of Shareholders for the amount resulting from multiplying 0.60 euros per share for the number of shares that do not have the status of direct treasury stock on the date on which the distribution is carried out.